

Terms & Privacy

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This document explains how booking works, what you can expect from a session, how images may be used, and how personal information is handled. It's written in plain language for clients; it isn't legal advice.

1) Booking, deposits, and payment

A session date is held once a signed agreement and the required retainer are received.

- **Retainer / deposit:** Non-refundable retainer applied to your total, unless stated otherwise in your agreement.
- **Balance due:** Remaining balance is due before the session date (or on the session date for some event coverage), per your invoice.
- **Payment methods:** Card, ACH, or other options shown on your invoice/booking link.
- **Late payments:** Late balances may delay delivery or result in cancellation of the reservation.

2) Rescheduling, cancellations, and weather

Life happens. The goal is to protect your time and the reserved date.

- **Rescheduling:** One reschedule is typically allowed with reasonable notice; additional reschedules may require a new retainer.
- **Weather:** For outdoor sessions, we'll monitor forecasts and decide together. If weather is unsafe or truly unworkable, we'll reschedule.
- **Cancellations:** Retainers are generally non-refundable because the date was reserved and other work may have been declined.
- **No-show:** Missing the session without notice is treated as a cancellation.

3) Session style and expectations

Sessions are guided but relaxed: natural direction, simple prompts, and space for real moments.

- **Engagements:** Usually outdoors, lightly posed with movement and candid prompts.
- **Families:** Indoor or outdoor; child-led pacing with a mix of candid moments and lightly guided portraits.
- **Portraits & headshots:** Clear direction, flattering light, and simple coaching.
- **Events:** Unobtrusive coverage focused on story, key people, and details.

4) Deliverables and turnaround

Deliverables are digital images delivered through an online gallery unless otherwise specified.

- **Editing:** Color-true edits and natural skin work. Extensive retouching (heavy object removal, compositing, etc.) may be billed separately.

- **Turnaround:** Typical timelines are listed on your pricing page or agreement; sneak peeks may be provided when included.
- **Files:** High-resolution JPEGs are standard. Other formats may be available by request.
- **Archiving:** Galleries remain available for a limited time. Please download and back up your images promptly.

5) Creative style and consistency

You're hiring a specific visual style. Edits, color, and composition are delivered consistent with the portfolio.

- Requests for a different overall style (for example: heavy filters, extreme color grading, or significant body reshaping) may be declined.
- Minor cropping or small adjustments are usually possible-just ask.

6) Client responsibilities

- **Arrive on time:** Late arrival reduces shooting time; we'll still end at the scheduled time if another booking follows.
- **Permits and access:** If a location requires a permit, reservation, or photography fee, the client is responsible unless otherwise stated.
- **Minors:** A parent/guardian must be present for sessions involving minors.

7) Copyright, personal use, and sharing

Unless your agreement says otherwise:

- **Copyright:** The photographer retains copyright.
- **Personal license:** Clients receive a personal-use license to download, print, and share images for personal/non-commercial use.
- **Credit:** When sharing online, credit is appreciated (tag @juliojimenezphotography where applicable).
- **No resale:** Images may not be sold, licensed, or used for commercial purposes without written permission.

8) Model release and portfolio use

With your permission, select images may be used for the photographer's portfolio and marketing.

- Portfolio use may include the website, social media, printed samples, and submissions to publications.
- If you request **no online sharing**, note it in writing before the session; a privacy fee may apply for certain bookings.

9) Privacy policy

What we collect

- Contact details (name, email, phone) and session details you submit (date preferences, location, notes).
- Technical data from the website (IP address, browser type, device information) via standard analytics and logs.
- If you pay online, payment processing information is handled by the payment processor-not stored on this website.

How we use information

- To respond to inquiries, confirm availability, deliver galleries, and provide customer support.
- To improve website performance and understand which pages are most helpful (analytics).
- To meet legal, tax, and accounting requirements.

Sharing and third parties

- Service providers may include: website hosting, email delivery, gallery delivery, payment processing, and analytics.
- We do not sell your personal information.

Cookies

This site may use cookies for basic functionality and analytics. You can limit cookies in your browser settings.

Data retention

We keep inquiry and client communication records for business purposes. Galleries are hosted for a limited time; downloads are your responsibility.

10) Contact

Questions about these terms or your privacy? Use the Contact / Book page on the website.

If any part of these terms conflicts with a signed agreement or invoice, the signed agreement controls.